

1Q20



Earnings Conference Call May 04th, 2020



01

Taking care of employees

Providing reassurance to employees



- ✓ 100% of employees in Home Office;
- ✓ Weekly virtual meetings with the entire company

02

Supporting clients and society

Serving and supporting our customers in their needs



- ✓ Payment of indemnities in case of claims related to Covid-19;
- ✓ +Q strategy: psychological care and activities aimed at children;
- ✓ Donation of R\$40 million by BB Corretora

03

Business sustainability

Measures that support the business



- ✓ Prioritizing products more adherent and less impacted by the pandemic;
- ✓ Measures for retaining customers, especially in pension plans segment.

04

Preparing for the after crisis

Action plan



- ✓ Acceleration of projects with potential to capture market opportunities;
- ✓ Enriching the action plan with recent data

1Q20

Net income

R\$883 million
↓ 12.9%
1Q20 vs 1Q19Operating
result
94.5%Net investment
income
5.5%

Brasilseg

Premiums
written**R\$2.2** billion
↑ 15.9%
1Q20 vs 1Q19Combined ratio
79.6% ↓ 4.5 p.p.
1Q20 vs 1Q19

Brasilprev

Contributions

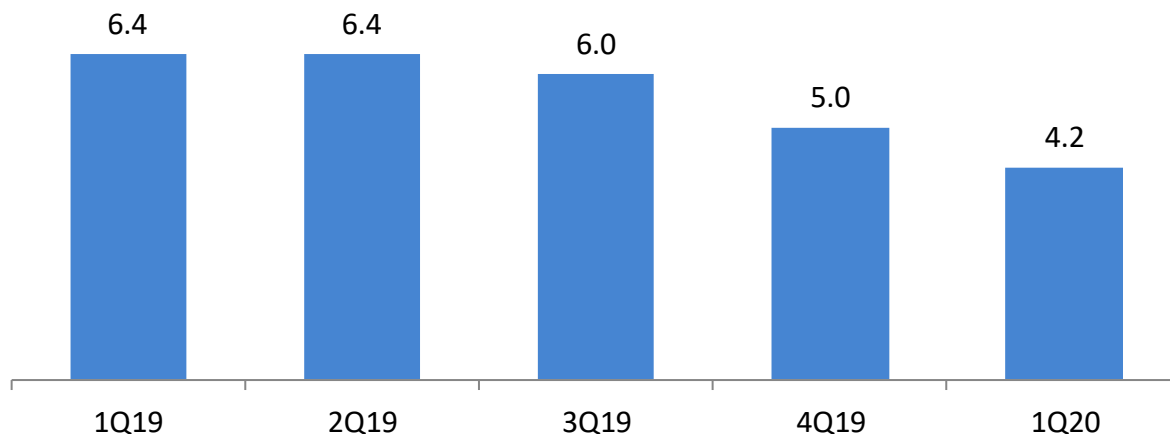
R\$10.1 billion
↑ 25.0%
1Q20 vs 1Q19Redemption ratio
9.4% ↑ 2.4 p.p.
1Q20 vs 1Q19

BB Corretora

Brokerage
revenues**R\$883** million
↑ 15.8%
1Q20 vs 1Q19Net margin
54.2% ↓ 0.4 p.p.
1Q20 vs 1Q19

Net Investment Income

ANNUALIZED AVERAGE SELIC RATE (%)



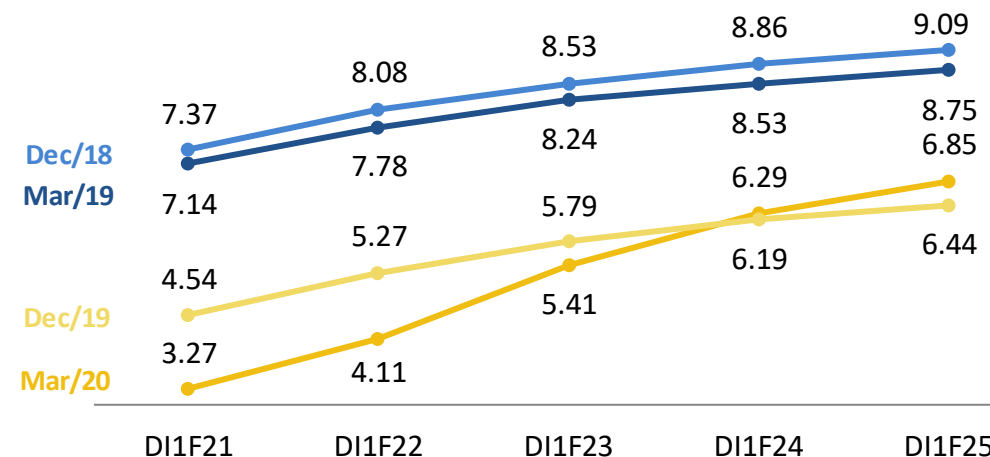
Source: BACEN

INFLATION RATES (%)

	1Q19	1Q20	Chg. (p.p.)
Current ratio			
IPCA	1.5	0.5	(1.0)
IGP-M	2.2	1.7	(0.5)
Lagged ratio¹			
IGP-M	(0.2)	2.5	2.7

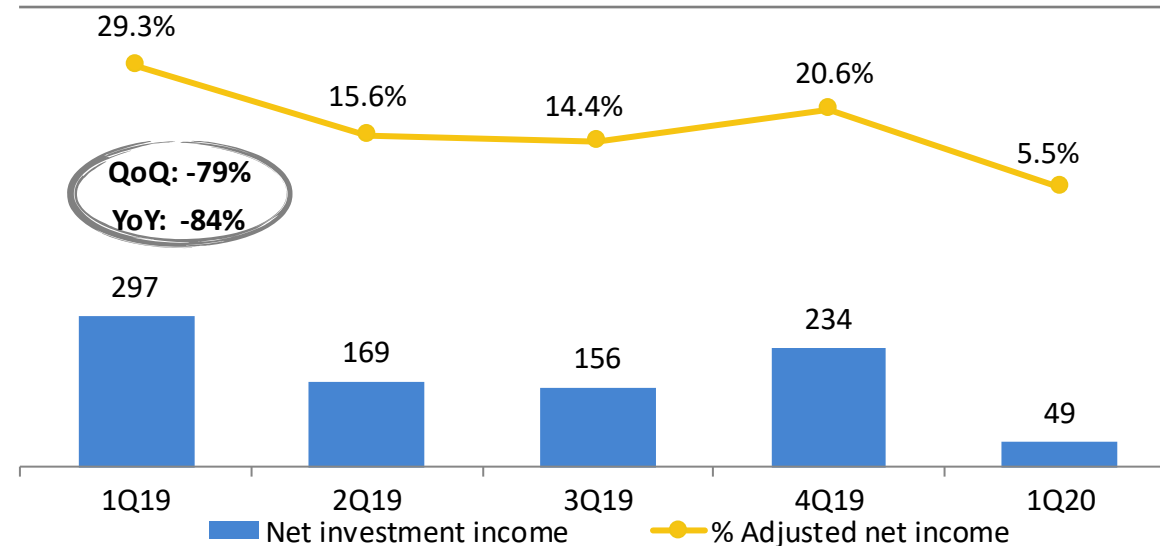
1 – Considers the IGP-M with one-month lag

FORWARD YIELD CURVE (%)

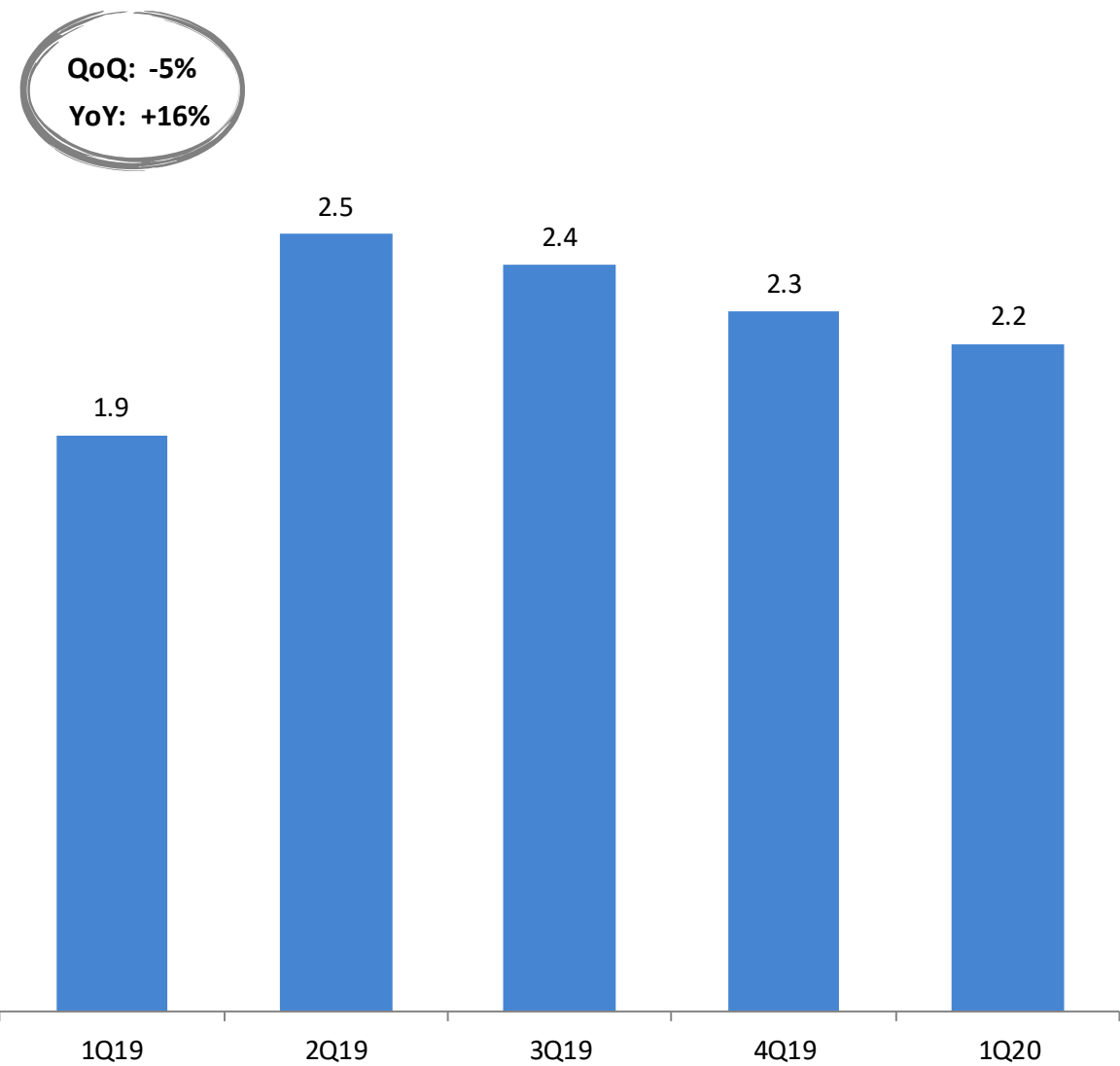


Source: ValorPro

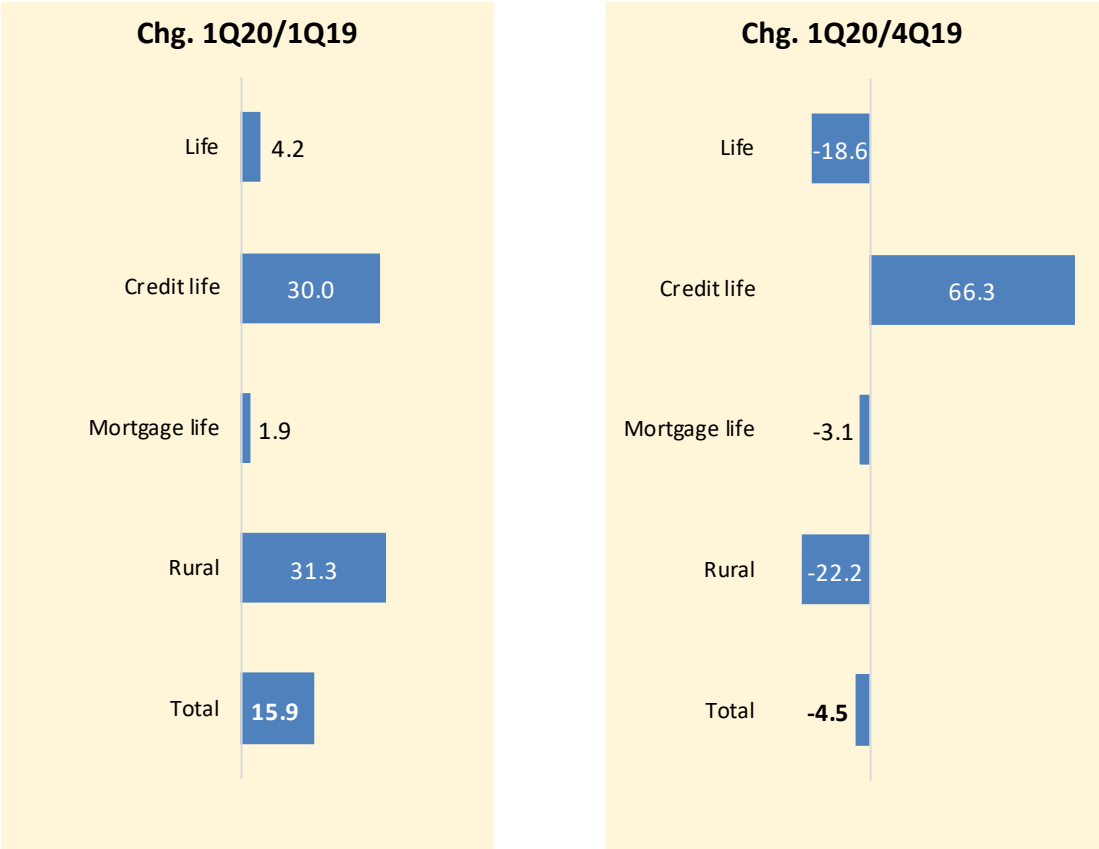
NET INVESTMENT INCOME (R\$ MM)



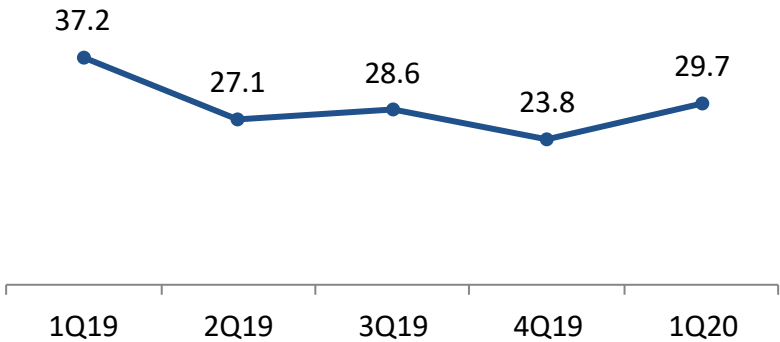
PREMIUMS WRITTEN (R\$ BN)



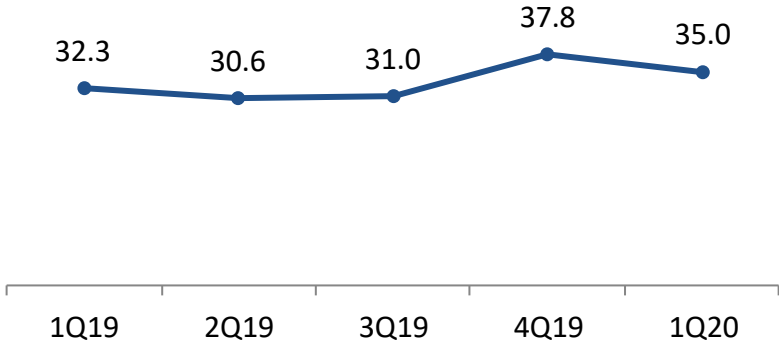
PREMIUMS WRITTEN (%)



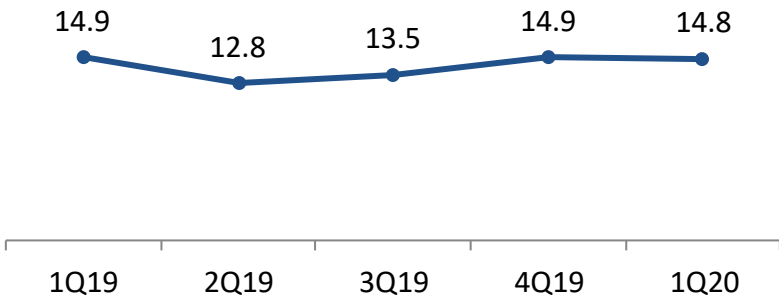
LOSS RATIO¹ (%)



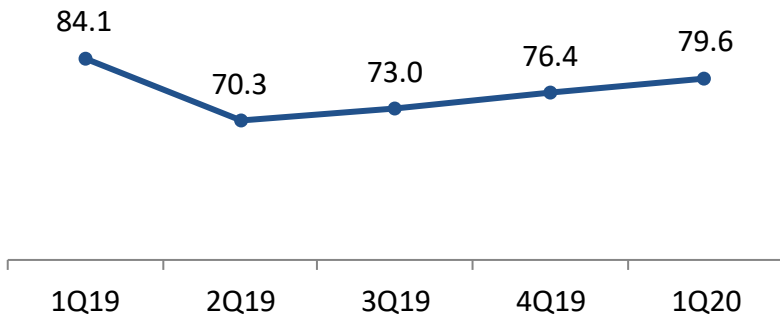
COMMISSION RATIO¹ (%)



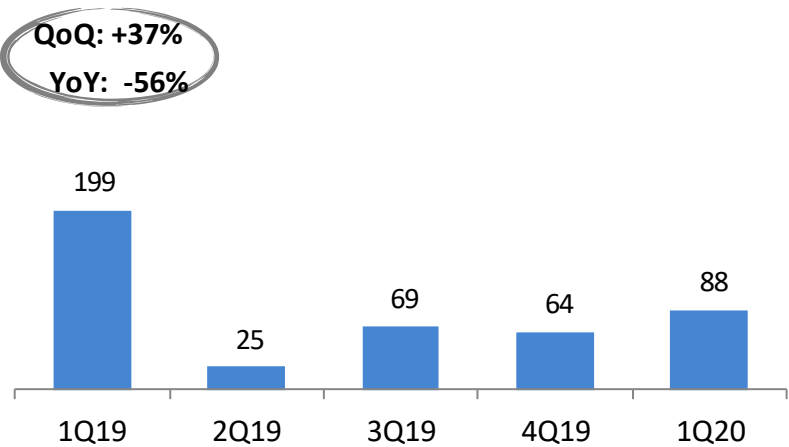
G&A RATIO¹ (%)



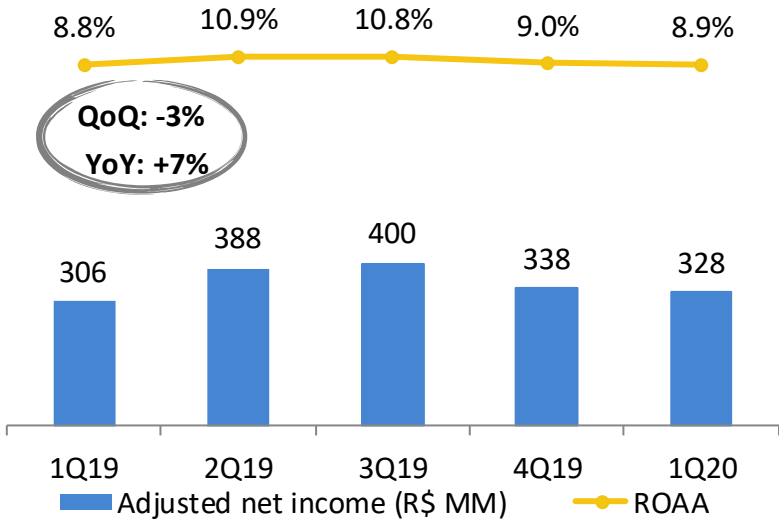
COMBINED RATIO¹ (%)



NET INVESTMENT INCOME (R\$ MM)

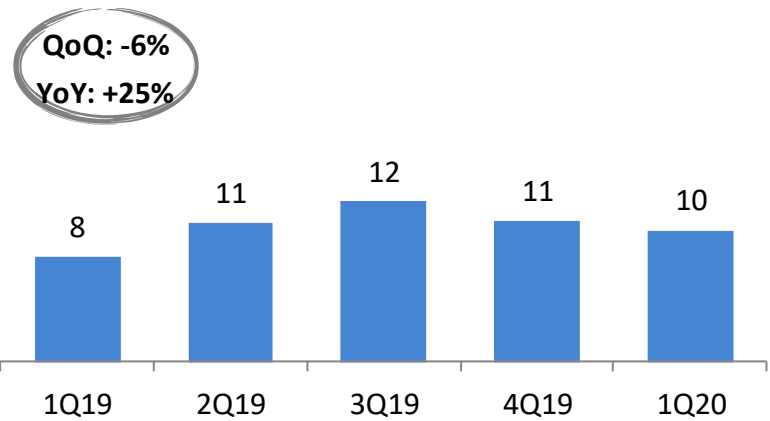


AJUSTED NET INCOME (R\$ MM)

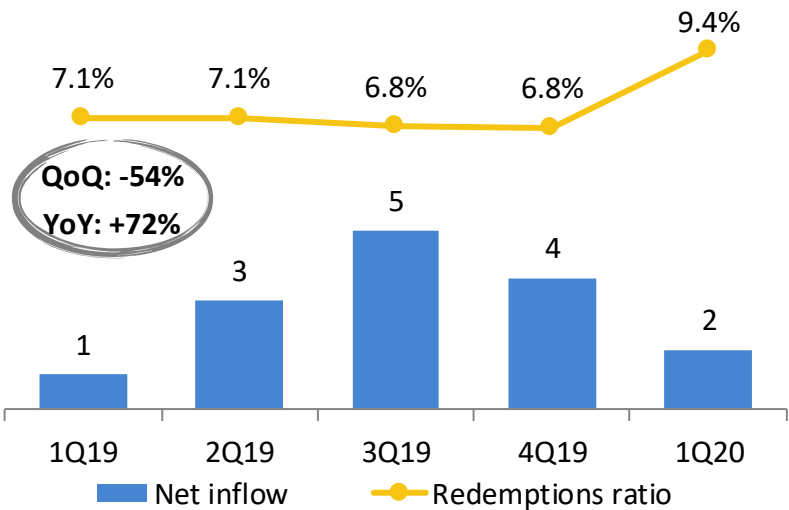


1. Adjusted ratios, considering the reinsurance effects.

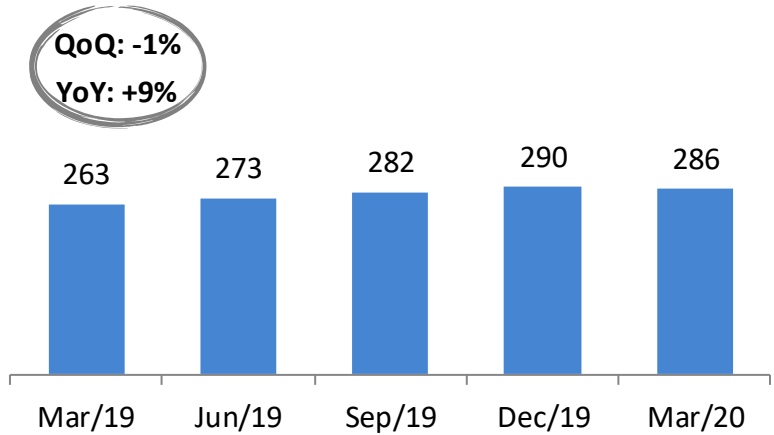
CONTRIBUTIONS (R\$ BN)



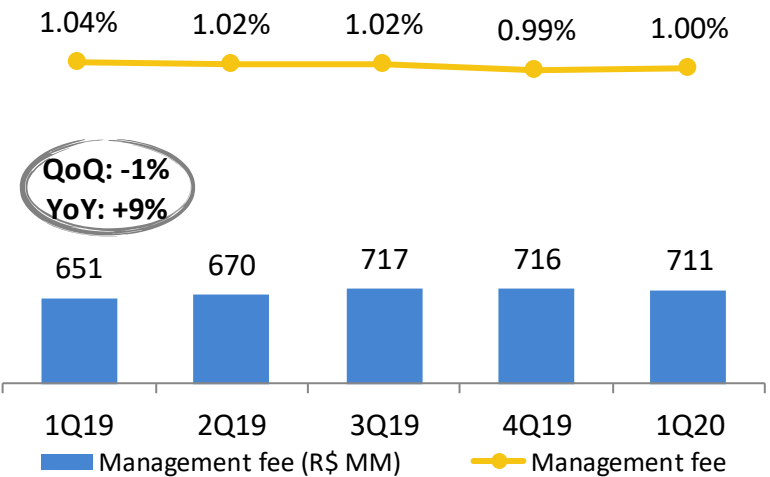
NET INFLOW (R\$ BN)



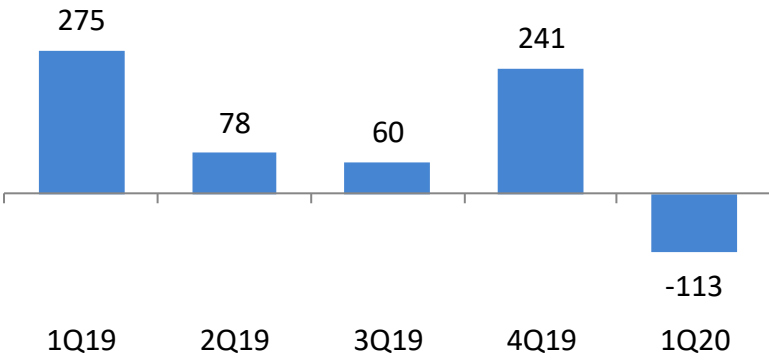
RESERVES (R\$ BN)



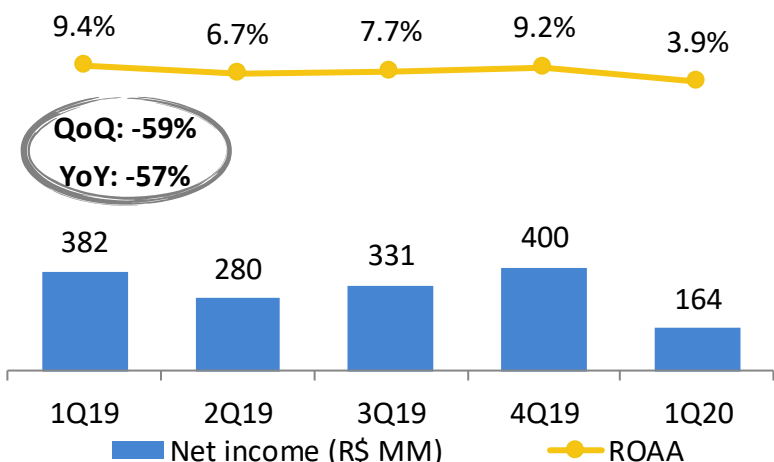
MANAGEMENT FEE¹



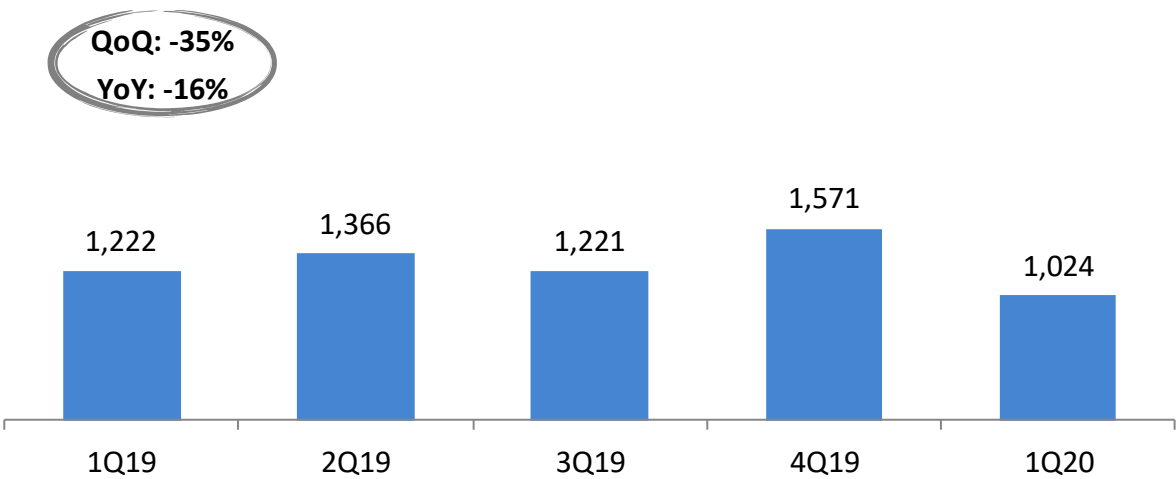
NET INVESTMENT INCOME (R\$ MM)



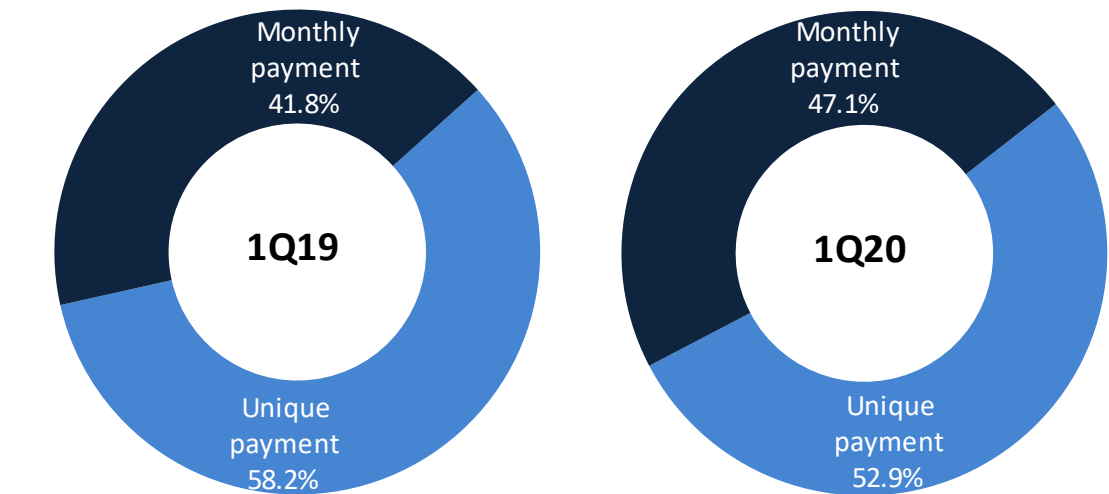
PROFITABILITY



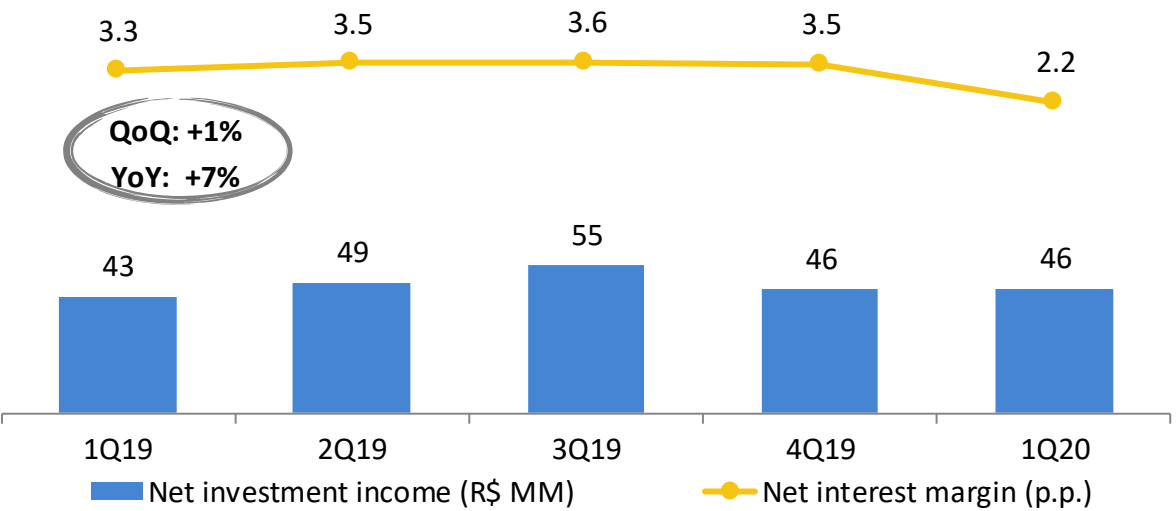
PREMIUM BONDS COLLECTION (R\$ MM)



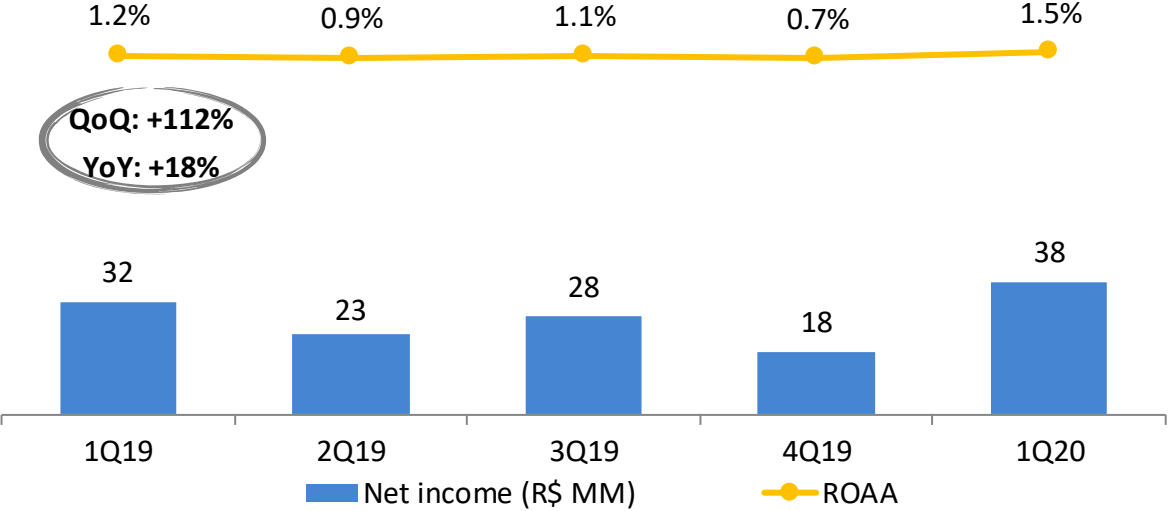
BREAKDOWN OF COLLECTION



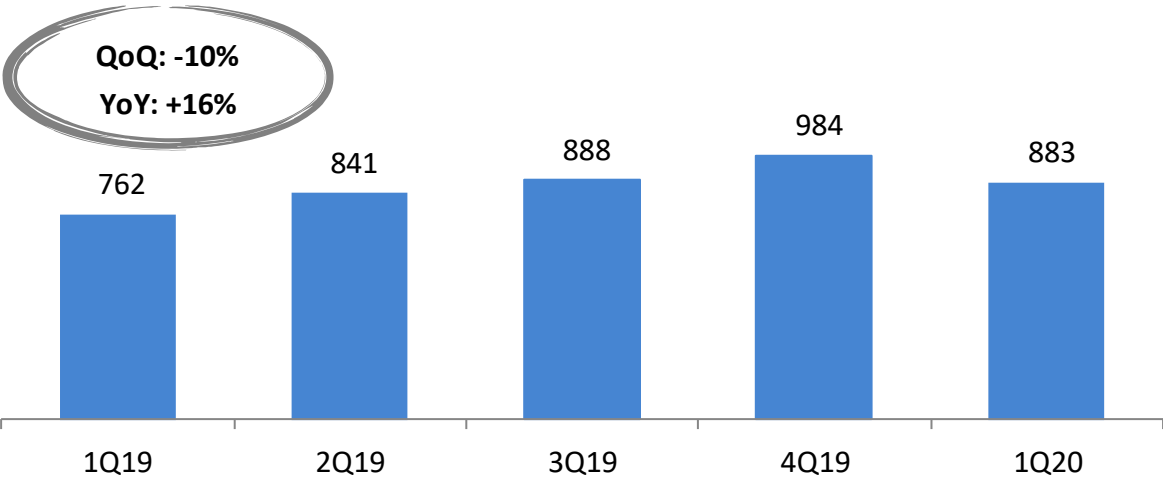
NET INVESTMENT INCOME



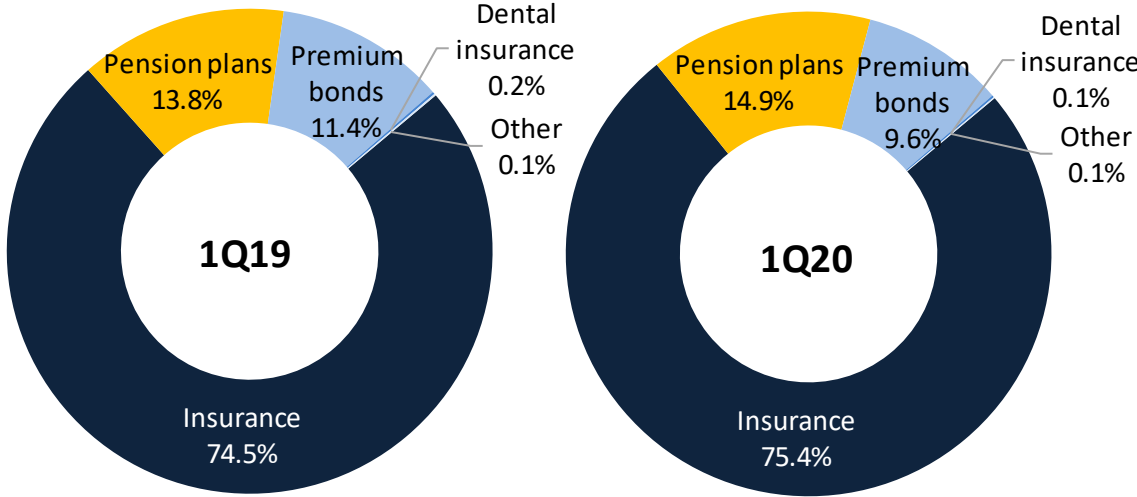
NET INCOME



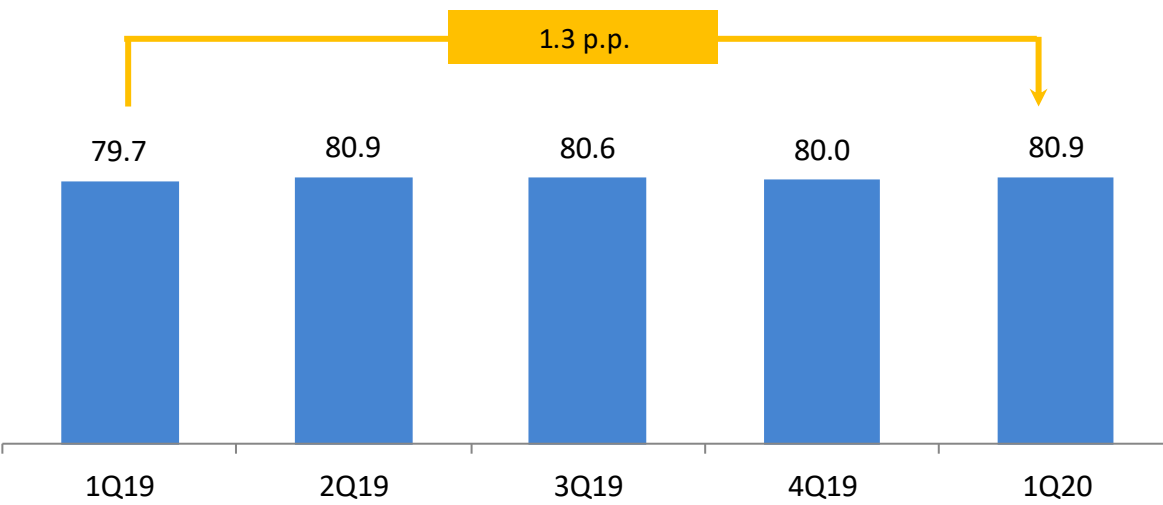
BROKERAGE REVENUES (R\$ MM)



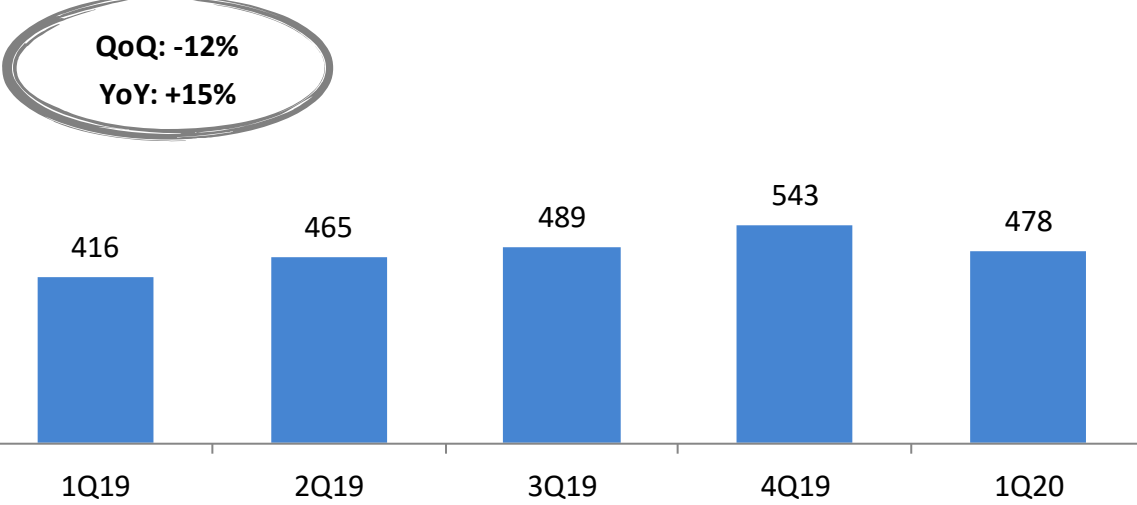
BREAKDOWN OF BROKERAGE INCOME



EBIT MARGIN (%)



NET INCOME (R\$ MM)



	Estimated vs Observed	Revised estimates
Adjusted non-interest operating result (ex-holdings)	 +7.0% +13.0% 19.6%	Withdrawn
Premiums written of Brasilseg (ex-DPVAT)	 +5.0% +10.0% 17.3%	Withdrawn
PGBL and VGBL pension plans reserves of Brasilprev	 9.1% +10.0% +13.0%	Withdrawn

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